

PREFERRED PARTNER PLAN

Residential & Commercial Heating & Cooling Specialists Since 1969 Corporate Address: 11920 Missouri Bottom Rd | St. Louis, MO 63042 (314) 731-4133 · (636) 447-4411 · www.aircomfortservice.com

Preferred Partner Plan Includes:	Heating & Cooling System Check	Guaranteed Service	Diagnostic Fee	Discount Off Repairs	New Equipment Discount	Fully Transferrable
	2 Visits	Within 24 Hours	50% Off	15% Off	5% Off**	*

Select Your Equipment & Service A	dd-Ons				Payment Information		
Comfort Plan	Annual	Monthly	Qty	Total	Preferred Partner Plan Amount \$		
Air Conditioner*	\$114.00	\$9.50			Multiple System Discount - \$		
Heat Pump*	\$114.00	\$9.50			(subtract 10%)		
Furnace*	\$114.00	\$9.50					
Air Handler* (Stand Alone)	\$114.00	\$9.50			Total Preferred Partner Plan Amount \$		
Boiler* (Water)	\$144.00	\$12.00			☐ Annual Payment Paid in Full		
Boiler* (Steam)	\$174.00	\$14.50					
Ductless (1 Indoor Head & 1 Outdoor Condenser)	\$228.00	\$19.00			Sign up for Monthly Payments & receive your 12 th month FREE!		
Add additional Head	\$90.00	\$7.50			Monthly Payment Amount \$ Paid 1 st Month		
PTAC (wall unit)	\$114.00	\$9.50			Bustowed Boutman Blom total (in a fine mounth)		
Removal at additional charge					Preferred Partner Plan total (inc. free month) \$		
Humidifier (includes pad)	\$48.00	\$4.00			Payment cycle: 1 st of Month 15 th of Month		
Tankless Water Heater Flush	\$228.00	\$19.00			CC#-		
Dryer Vent Cleaning	\$12/FT	\$1/FT			CC#:		
Roof Access (based upon location & access)	\$30.00+	\$2.50+			Exp Date: CCV:		
Unit in Attic or Crawl Space	\$18.00	\$1.50			Payment Terms Understanding Initial:		
*Sold As A System. A system is defined as Service Location	ned as (1) h	eating unit	& (1) co	ooling unit	Cancellation Understanding Initial: Billing Location (If different than Service Location)		
Name:					Name:		
Address:					Address:		
City:					City:		
State: Zip):				State: Zip:		
Cell: Alt Phone:					Cell: Alt Phone:		
Email:					Email:		
Signature:					Date:		
For Internal Use Only							
Equipment Covered:					SM#: Inv#:		
					First Visit Completed: Yes No		
					Both Visits Due: Yes No		

With a Preferred Partner Plan, you'll receive peace of mind and your heating and cooling system will receive many benefits including: extending the life of your equipment, preventing repairs, and energy savings since your system will be operating at maximum efficiency. We pride ourselves on treating our customers homes and businesses like our own. Thank you for allowing Air Comfort Service, Inc. to service your equipment.

Air Comfort Service, Inc. System Check includes***:

- 1. Connect gauges to check operation
- 2. Clean and check outdoor coil
- 3. Check refrigerant superheat & subcool
- 4. Check temperature drop across evaporator coil
- 5. Check locking caps to air conditioner
- 6. Check for proper refrigeration charge
- 7. Check air conditioner disconnect
- 8. Visually inspect refrigerant lines and insulation
- 9. Check and flush drain lines
- 10. Check start component readings and levels
- 11. Check contactor
- 12. Check filter condition. Clean washable filters.
- 13. Tighten electrical connections and test safeties
- 14. Check for proper voltage and amp draw
- 15. Test controls for proper operation
- 16. Lubricate all moving parts (when applicable)
- 17. Check thermostat connections and operation
- 18. Check pressure-switch cutout setting, electrical lockout circuits and starting contacts (safeties)
- 19. Inspect heat exchanger/combustion chamber
- 20. Clean and check burners
- 21. Check inlet and outlet gas pressures
- 22. Inspect flue pipes and check flue draw
- 23. Clean flame sensor/thermocouple
- 24. Clean pilot assembly
- 25. Check ignition
- 26. Check temperature rise
- 27. Vacuum furnace interior
- 28. Water heater visual inspection
- *Sold as a system. A system is defined as (1) heating unit & (1) cooling unit.
- **5% new equipment discount cannot be combined with any other Air Comfort Service, Inc. discount. Valid only on heating and cooling units, Aeroseal duct sealing, and attic insulation.
- ***Some items performed once yearly.
- + Service performed when added to contract.

ALL INSPECTIONS AND REPAIRS TO BE PERFORMED MONDAY-FRIDAY 7:30AM-4:00PM. AFTER HOURS CALLS ARE AN ADDITIONAL CHARGE.







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TERMS OF CONTRACT FOR PREFERRED PARTNER PLAN

Please read carefully. By signing this contract, you accept the following terms and conditions of the Preferred Partner Plan administered by Air Comfort Service, Inc. ("Air Comfort Service").

It is hereby agreed that Air Comfort Service will provide a qualified technician to inspect your air conditioning and heating system two times per year to help ensure proper operation and maintenance. All of our technicians are professionally trained to give thorough inspections which are designed to help save you energy dollars and extend the life of your system. Our customer care team and technicians work together to ensure that you receive reliable and top-quality professional care, no matter the season of the year.

Term

The term of this contract shall be for one year (12 months) unless sooner terminated by you or Air Comfort Service as provided herein.

Payment

If you select the monthly payment option, your credit card will be charged each month on the date of the payment cycle you choose. Your contract will automatically be renewed for a one year term, and from year to year thereafter, unless you cancel the contract. If you fail to make timely payments, Air Comfort Service reserves the right to cancel the contract. Air Comfort Service may adjust the pricing or services of the Preferred Partner Plan on any contract anniversary date. If any adjustments are made, you will receive notice via mail.

Cancellation

You may cancel your contract by mailing a letter of cancellation to: Air Comfort Service, Inc., Attn: Preferred Partner Plan, 11920 Missouri Bottom Road, St. Louis, MO 63042. If you desire to cancel your contract, there is no refund for any unused portion of the then current contract. Discounts that you receive from Air Comfort Service are based on full completion of a full 12 month term. If you cancel this contract before 12 months has elapsed, then you will owe to Air Comfort Service an amount equal to the sum of all discounts that you received for being part of the Preferred Partner Plan, including but not limited to, discounts for new equipment and/or services. You authorize Air Comfort Service to charge your credit card for these early cancellation fees. In addition, you agree that early cancellation obligates you to pay the balance owed for any work performed to date under the contract at the then current technician rates.

Limitation of Liability

Air Comfort Service will not be held liable under any circumstances for actual, incidental, or consequential damages arising out of Air Comfort Service's performance or claimed nonperformance under this contract, including but not limited to, liability for damage to property, personal injury, or death. In addition, in no event will Air Comfort Service be responsible for any loss, damage, illness, or injury resulting from condensation leaks or frozen pipes or frozen drains. The total extent of Air Comfort Service's liability in any claim brought to you shall not exceed two times the total paid by you to Air Comfort Service within the last 12 months to perform the Preferred Partner Plan.

Tankless Water Heater Flush+

Tankless water heater must have service isolation valves. Flush will be performed during heating season.

Dryer Vent Cleaning+

Dryer vent may not be able to be covered by this contract. All piping must be accessible and cannot be behind/through walls, under floor, etc. Contract includes one (1) time per contract year cleaning.